

March 13, 2008

Re: Refuse and Recycling Collection Change of Service Day to Wednesday

Dear Upper St. Clair resident,

Allied Waste Services of Pittsburgh is proud to be serving your community's refuse and recycling collection needs. In today's ever-changing business climate, organizations are faced with tough business challenges each day.

Like yourself, we have seen our fuel and environmental costs continue to rise. Because of this, we find it necessary to adjust our collection routes. Our routes are audited on an ongoing basis to ensure the optimal use of our equipment. In most cases, we are able to make operational improvements with minor changes to your collection schedules. We have worked with the community's leadership and we have agreed that adjusting the collection services to a portion of Upper St. Clair residents would be the best approach to continuing to provide our service without sacrificing our "service standards."

Beginning on April 2nd, as an affected resident, collection services of refuse and recycling will occur each **Wednesday**. In order to facilitate a smooth transition, Allied will be operating collections truck through your neighborhood each Thursday for the first two weeks, in the event you forget to set out your materials on the newly designated day. Recycling collection services will also occur on Wednesday's and you will continue the same every-other-week schedule that you are currently on.

We are interested in making this transition as simple as possible with the least amount of confusion as possible. If you have any questions please call our customer Service Department at 1-800 464-2120 for assistance.

Thank you,

Denny Marchetti

General Manager-Allied Waste Services of Pittsburgh