

Adding it up

- 328,147
items borrowed
- 149,575
visitors to the library
- 60,979
items in the library
- 23,092
Internet logins
- 10,978
questions answered
- 14,933
materials requested
- 10,554
residents with library cards
- 7,814
new items added
- 14,368
people attended 799 library programs
- 2,570
hours of work by volunteers
- 1,042
kids participated in summer reading programs



Our Mission:

To educate, inspire and engage library patrons to Use, Share & Connect @ the Library.

FOCUS - Kids' Floor Improvements

An exciting new look is greeting visitors to the 3rd floor of the library where the kids and teen materials are housed. Kid-friendly flooring in bright colors was installed, replacing slippery ceramic tile and worn carpeting. A new circulation desk with an easy-to-use book return, display units, and lots of work space has created a friendly area for patrons of all ages to interact with staff.



The Kids' storytime room was also renovated. New carpeting, blinds, and wall paint have freshened up the room. A large screen TV monitor with an Internet connection was installed to enhance the kids' classes and storytime experiences. Digital resources for kids, which are available to all with a library card, are featured at many programs.

Explore to Learn, a learning center for school-aged children, was enhanced with magnetic glass wall panels and Hokki stools. These stools wobble and help kids stay focused on their chosen activity. All activities in this area teach science, technology, engineering, and math skills.



The Digital Library

New online resources added in 2016:

- **World Book Online** consists of reliable information sources and includes products for both kids and adults. It is available in the library and from home with a library card.
- **World Book Advanced** is a multi-media reference site designed for high school students and adult learners. It integrates articles and ebooks with academic tools to assist with research projects. General information seeking resources, including a dictionary and atlas, are included.
- **World Book Early World of Learning** is specifically for young children. Five modules target critical areas of development for young learners. The site is mobile-friendly and designed to be navigable and appealing to the youngest users. Pages throughout the site feature colorful visual cues and voice over sounds for pre-readers.
- **Universal Class** is a free online learning service offering Upper St. Clair Library patrons access to a catalog of over 540 courses. With real instructors guiding the learning and engaging video-based lessons, the courses offer a collaborative learning environment, graded lesson tests, and certificates of achievement. Continuing Education Units are available for selected courses. Some courses can also be taken as a video audit only, with no assignments or grades.

Patrons can further their education with job-related skills or learn for their own enjoyment. Universal Class offers courses in Exercise and Fitness, Entrepreneurship, Arts and Music, Home and Garden Care, Cooking, Computers and Technology, Health and Medicine, Homeschooling, Job Assistance, Law and Legal, Parenting and Family, Pet and Animal Care . . . plus hundreds more.

Trends 2016

USE Number of downloadable materials checked out

| | |
|------|--------|
| 2012 | 8,501 |
| 2013 | 12,995 |
| 2014 | 16,543 |
| 2015 | 26,600 |
| 2016 | 31,677 |



SHARE Items lent to other libraries

| | |
|------|--------|
| 2012 | 61,551 |
| 2013 | 57,487 |
| 2014 | 52,901 |
| 2015 | 54,167 |
| 2016 | 52,490 |



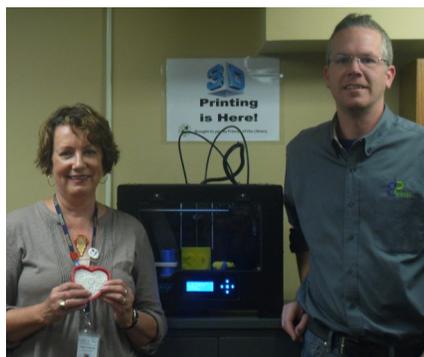
CONNECT Wireless Internet logins

| | |
|------|--------|
| 2012 | 6,457 |
| 2013 | 8,536 |
| 2014 | 8,657 |
| 2015 | 9,855 |
| 2016 | 12,114 |



3D Printing @ the Library

Library patrons can now practice their 3D printing skills with a FlashForge Creator Pro 3D printer.



Throughout the year, introductory sessions and more intensive classes were offered by Aaron Hartman of Bits To Pieces to help patrons engage in creative learning, design and problem solving.

2016 - the Year in Review

Circulation Statistics

| Adult | 2015 | 2016 | % change |
|--------------------------|----------------|----------------|---------------|
| Fiction | 45,260 | 44,405 | -1.89% |
| Nonfiction | 51,208 | 48,374 | -5.53% |
| DVD and Video | 21,405 | 21,102 | -1.42% |
| Audiobooks & Music | 20,596 | 18,533 | -10.02% |
| Walk In Collection | 8,202 | 7,305 | -10.94% |
| Magazines | 3,457 | 3,404 | -1.53% |
| Storage | 2,433 | 2,537 | 4.27% |
| Juvenile and Teen | | | |
| Fiction | 115,817 | 105,467 | -8.94% |
| Nonfiction | 16,618 | 16,861 | 1.46% |
| DVD and Video | 23,171 | 20,413 | -11.90% |
| Audiobooks & Music | 2,989 | 2,575 | -13.85% |
| Magazines | 631 | 389 | -38.35% |
| Puppets and Puzzles | 399 | 566 | 41.85% |
| Downloadables | | | |
| Hoopla | 913 | 1,077 | 17.96% |
| One Click | 192 | 147 | -23.44% |
| eBook | 19,324 | 21,451 | 11.01% |
| eAudio | 3,345 | 4,122 | 23.23% |
| eVideo | 54 | 62 | 14.81% |
| ePeriodical | 23 | 2,037 | 8756.52% |
| Zinio Magazines | 2,749 | 2,781 | 1.16% |
| Total | 338,786 | 323,611 | -4.48% |

Funding

The Township General Fund provided 70% of library operating expenses in 2016. State, RAD and other sources contributed the rest.

RAD funds vary each year, based on a formula with statistics from the previous year. The five factors are Local Support, Circulation, Service to Non-Residents, Computer Usage, and a Distress factor (applied to those communities considered distressed by state measures).

In 2016, the Township covered \$790,199 in library net expenditures, which is equal to 3.64% of the

DonorsShare Donations 2016

\$8,041 The Friends of the Library

\$12,207 Monetary contributions

\$1,450 Memorial and Tribute Gifts

\$590 Adopt a Magazine

Individual Gifts over \$1,000

| | |
|-----------------------|---------|
| Buncher Foundation | \$6,000 |
| Estate of Ruth Watson | \$1,343 |
| Neal & Paula Holmes | \$1,000 |

Online Program Registration

Library patrons can now register for adult programs online. One click on the library events calendar from the home page brings up a simple form to fill out. Email confirmations are sent immediately and an email reminder notice is also sent a few days before the program.

The Kids' department is also piloting online registration for a few of their programs. Check their brochure or the online calendar for more information on how to register.

While in many cases patrons can walk into an adult program without prior registration, registration is very helpful for room setup, and in some cases attendance is limited by request of the presenter.

Special Services

- Test proctoring by appointment
- Fax/scan service on demand
- Digital literacy one-on-one sessions
- Accessibility for the physically impaired
- USC Connect—delivery of materials to residents unable to visit the library
- Learning to Read—tips for parents in one-on-one sessions



835 Friends!

Visit us on Facebook!
Residents have another digital way to receive our library news and to respond with their "likes," comments and suggestions.

2016 Special Events

Senator Reschenthaler visits



Celebrating National Library Week with our volunteers



Gabi Hughes from the Audubon Society and feathered friend



Photography Fair



Art in the Park!



Zoo animals visit

Director
Helen Palascak

Head of Youth Services
Debra Conn

Head of Technical Services
Maureen Case

Library hours
Mon-Thur 9:30 am -9 pm
Fri & Sat 9:30 am -5 pm
Sunday 1-5 pm
(Closed summer Sundays and some holidays)



All about trumpets with Don Duncan and Tim Newton



Holiday Concert with the Aeolian Winds



John Lobello plays at the End of Summer Reading Ice Cream Social



Local residents Glenn Flickinger and Scott Moore begin the History Night series