

Adding it up

338,786
items borrowed

152,263
visitors to the library

72,095
items in the library

23,000
Internet logins

14,520
questions answered

15,546
materials requested

12,029
residents with library
cards

8,598
new items added

14,208
people attended 757
library programs

2,497
hours of work by
191 volunteers

1,380
kids participated in
summer reading
programs



Our Mission:
To educate, inspire, and engage library patrons to Use, Share & Connect @ the Library.

FOCUS - Teen Engagement

Student volunteers at the library contribute in a multitude of ways, helping to deliver services for all ages. A total of 179 teens volunteered in 2015, working 1,692 hours. Highlights of the teen volunteer program include:

Explore to Learn Center Ambassadors helped children understand, use, and explore the materials in the Center throughout the summer months. They assisted with Book Trek and Create It programs for younger kids as well.

A dedicated core of volunteers met weekly to produce a variety show that was performed live for families in August (pictured above).

Three Readers' Theater Troupes practiced and performed in 2015.

Winter Readers' Theater

groups rehearsed and then performed at Sunrise Senior Living Center.

—The Monday cohort produced 2 short fractured fairy tale plays, Rumpelstiltskin Private Eye and the Fairy Godmother's Assistant.

—The Thursday company produced the Way Out Wizard of Oz and the Sorcerer's Apprentice Lends a Hand.

—The **Summer Teen Read Readers' Theater** created scenery and performed a version of *The Tempest* by William Shakespeare. They presented their show for the United Senior Citizens of USC



The Digital Library

Online resources continue to expand.

- **Downloadable materials** now include both books and audiobooks as well as digital magazines and videos. While the items available in 2011 were mostly digital books, now downloadable materials come from the following platforms:

- **Freegal** which allows 5 music downloads a month.
- **Hoopla** is a video database.
- **Overdrive** includes books, audiobooks, movies, and magazines.
- **Zinio** offers magazines.

- **Online databases**, available from both within the library and from home with a library card, are reliable information sources providing access to thousands of full text periodical articles, newspapers, a major encyclopedia, plus photographs, pictures, charts, maps, and reference materials for people of all ages.

Trends 2015

USE Number of downloadable materials checked out

2011	2,083
2012	8,501
2013	12,995
2014	16,543
2015	26,600



SHARE Items lent to other libraries

2011	43,782
2012	61,551
2013	57,487
2014	52,901
2015	54,167



CONNECT Wireless Internet logins

2011	4,424
2012	6,457
2013	8,536
2014	8,657
2015	9,855



Library Accessibility

The library welcomes all visitors and strives to make reasonable accommodations to assist visitors with disabilities. One week notice is requested for a sign language interpreter.

Mobility Impairments

- The building is in compliance with the Americans with Disabilities Act.
- Handicapped parking is available at the main library entrance.
- A wheelchair is available for on-site use.
- Service desks, self-checkout stations, and an Internet station are wheelchair accessible.

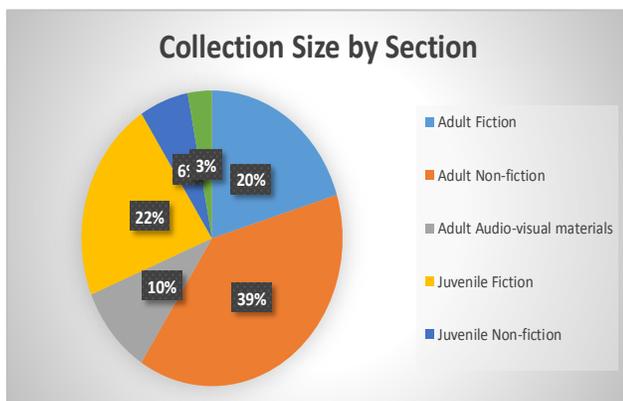
Visual or Aural impairments

- Popular books are available in large print and audio format.
- Assistive technology is available on all computer workstations.
 - Magic is a screen enlargement program.
 - Jaws synthesizes speech for “screen reading.”
 - Multi-language capability can be activated to read or write in another language.
- A large print keyboard is available upon request.
- Library brochures are available in large print.
- Anyone with a physically-based reading disability may be eligible for services through Carnegie Library of Pittsburgh's Library for the Blind and Physically Handicapped. USC librarians can register eligible patrons for the program.

2015 - the Year in Review

Circulation Statistics

Circulation of Upper St. Clair Items			
Adult	2014	2015	% change
Fiction	47,381	45,260	-4.48%
Nonfiction	50,866	51,208	0.67%
DVD and Video	24,459	21,405	-12.49%
Audiobooks & Music	22,034	20,596	-6.53%
Walk In Collection	8,569	8,202	-4.28%
Magazines	3,615	3,457	-4.37%
Storage	2,072	2,433	17.42%
Juvenile and Teen			
Fiction	124,771	115,817	-7.18%
Nonfiction	17,010	16,618	-2.30%
DVD and Video	28,010	23,171	-17.28%
Audiobooks & Music	3,222	2,989	-7.23%
Magazines	816	631	-22.67%
Puppets and Puzzles	456	399	-12.50%
Downloadables			
Hoopla	324	913	181.79%
One Click	229	192	-16.16%
Overdrive eBook	16,314	19,324	18.45%
Overdrive eAudio	3,349	3,345	-0.12%
Overdrive eVideo	10	54	440.00%
Overdrive ePeriodical		23	
Zinio Magazines	1,716	2,749	60.20%
Total	355,223	338,786	-4.63%



* does not include digital materials

Funding

The Township General Fund provided 71% of library operating expenses in 2015. State, RAD, and other sources contributed the rest.

RAD funds vary each year, based on a formula with statistics from the previous year. The five factors are Local Support, Circulation, Service to Non-Residents, Computer Usage, and a Distress factor (applied to those communities considered distressed by state measures).

In 2015, the cost per resident for library services was approximately \$47.50, or 3.7% of Township general fund revenue.

DonorsShare Donations 2015

\$8,675 The Friends of the Library

\$6,544 Monetary contributions

\$1,820 Memorial and Tribute Gifts

\$423 Adopt a Magazine

Individual Gifts over \$1,000

Buncher Foundation — \$3,000
 Neal & Paula Holmes — \$1,200
 Lions Club — \$1,000



New tables and magnetic white boards were purchased by the Friends of the Library for the kids' Explore to Learn Center



602 Friends!

Visit us on Facebook!
Residents have another digital way to receive our library news and to respond with their "likes," comments, and suggestions.



Director

Helen Palascak

Head of Youth Services

Debra Conn

Head of Technical Services

Maureen Case

Library hours

Mon-Thur 9:30 am -9 pm

Fri & Sat 9:30 am -5 pm

Sunday 1-5 pm

(Closed summer Sundays and some holidays)

Special Events 2015



Jazz Fills the Library

John Lobello, guitar, teamed up with USC staff members Randi White and Dan Bert, presenting a program of popular tunes.



2015 Author Luncheon

Pittsburgh author Kathleen Tessaro signed copies of her book, *The Perfume Collector*, after a wonderful lunch and presentation on the essence of perfumes at St. Clair Country Club.



Summer Reading 2015

The Pittsburgh South Hills Keystone Barbershop Quartet entertained the audience at the end of summer reading ice cream social.



Community Heroes Day!

USC police, fire, EMS, and public works departments came out with their favorite vehicles and signed the kids Community Hero's autograph books.



Holiday Concert

Back by popular demand, the Aeolian Winds of Pittsburgh filled the library with beautiful seasonal music.



Art in the Park 2015

Another wonderful, fun-filled day!